# **ProBioQual**

7, rue Antoine Lumière 69008 Lyon France

Tel.: +33 (0) 4 72 65 34 90 Fax: +33 (0) 4 78 85 97 77

Email: <u>secretariat@probioqual.com</u>
Website: <u>www.probioqual.com</u>



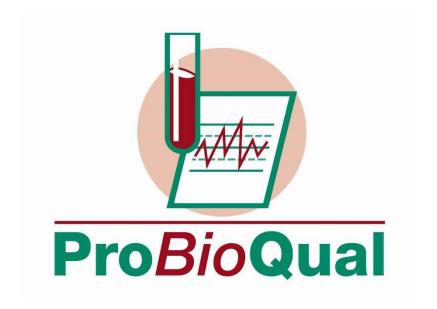




Lyon Centre for the **Pro**motion of **Bio**logy and **Qual**ity Control

**A-R01-PBQ-ENR-088-01** Lyon, 9 September 2024

# 2025 QUALITY ASSURANCE PROGRAMS FOR MEDICAL BIOLOGY LABORATORIES



#### Λ

# PLEASE REGISTER ONLINE USING OUR WEBSITE

If you experience any issues when registering, please contact us or use the form enclosed, following all the instructions.

Deadline: Tuesday 8 October 2024 Limited stock!

- All information is available on our website: <a href="https://www.probioqual.com">https://www.probioqual.com</a>
- Email: secretariat@probioqual.com
- Call us from Monday to Friday, 8.30 am to 5.30 pm Paris time (CET)

# **QUALITY CONTROL AND ACCREDITATION ASSISTANCE**



As a pioneer in the field of quality control for laboratory tests, ProBioQual has been offering internal and external quality control schemes for over 50 years, allowing medical laboratories to meet the requirements of ISO 15189.

We offer more than 360 laboratory tests covering biochemistry, immunology, pharmacology - toxicology, haematology, haemostasis, serology, bacteriology and semen analysis.

- 1 internal quality control (IQC) scheme (no longer available from late April 2025)
- 67 external quality assessment (EQA) schemes (of which 43 are accredited)
- 2 accreditation assistance (HABI) schemes

# Dear colleague,

We would like to bring your attention to some improvements we have made for this 2025 brochure:

- Implementation of a new database with improved management of clearly identified analysers.
- Adaptation of numbers of surveys/samples to meet current user requirements. This marks the start of a process to take into account the ISO 15189 accreditation of all French medical laboratories.
- Option for multisite multi-analyser comparison for medical laboratories with testing sites registered in 2025; this is a free on-demand service. It is currently being trialled and consolidated at approx. 50 sites registered in 2024.
- Direct transmission of your EQA results from your LIMS to the ProBioQual database via HPRIM (configuration by ProBioQual on request) and analysis of the use of the standard implemented by the French Digital Health Agency for transmitting results to patients and doctors.

Finally, for 2025, we have made every effort to limit price increases wherever possible, except for some EQA schemes that we were selling at a loss.

Best regards,

**Régine CARTIER and Bernard POGGI** 

# Our strengths:

> ISO 17043 ACCREDITATION 43 accredited EQA schemes in the brochure, identified with the letter



Accreditation

No. 1-5587

Scope available
at www.cofrac.fr



- > **EXPERIENCE & EXPERTISE** More than 30 medical laboratory biologists, both volunteers and employees, who are experts in their fields, to independently validate, interpret and comment on statistical reports. They are available to answer any questions you may have.
- > INDEPENDENCE ProBioQual has no commercial strategy and acts independently of any industrial societies or financial groups in the field of laboratory medicine.
- **PEER GROUPS** In 2024, more than 1,372 laboratory sites took part in our schemes.
- > RAPIDITY & REACTIVITY EQA statistical reports are sent by email within 2 weeks of the entry deadline.
- > ISO 9001 CERTIFICATION
- Your EQA results can be sent directly and at no extra cost via HPRIM (see page 3).



Our detailed process can be found on our website <a href="https://www.probioqual.com">https://www.probioqual.com</a>

# **IQC - INTERNAL QUALITY CONTROL**

In view of the complexity of the European regulations, PROBIOQUAL will no longer offer IQC materials from late April 2025.

# **EQA - EXTERNAL QUALITY ASSESSMENT**

Our assessment schemes are a complete package including:

- Certificate of registration sent at the start of the scheme,
- The technical note specific to each EQA, giving all the necessary information for carrying out EQAs in addition to the general instructions applicable to all our schemes,
- Control materials samples (one or more deliveries) and digital tools,
- Statistical processing with personalised assessment of your results: grade, z-score, histogram position, bias calculation, charts showing z-scores, grades and uncertainty measurement (long-term coefficient of variation and long-term bias),
- Interpretation and commentary by expert laboratory biologists. Annotated, personalised statistical EQA reports are sent to registered participants by email within 2 weeks of the entry deadline,
- Report comprising the annual summary of grades, z-scores and bias per analyte and the individual uncertainty measurement report,
- > Certificate of participation sent at the end of the scheme.

Unless otherwise indicated, **registration** on an EQA scheme includes the assessment of **two analytical systems** (or two techniques) at a **single geographical medical laboratory site**.

# DIRECT REMOTE TRANSMISSION OF RESULTS USING HPRIM

# Saving time, avoiding entry errors

Sending EQA results via HPRIM or HL7 is possible for most analytes with quantitative results (excluding in particular qualitative serology, bacteriology, toxin identification results, etc.). This service is **free of charge**, subject to the laboratory being able to send results in **HPRIM or HL7 form via the Bioserveur or Apicrypt platforms or directly by unencrypted email. Please note that if the laboratory is not registered with Bioserveur or Apicrypt, ProBioQual will not cover the costs of signing up with these organisations.** 

As HPRIM and HL7 do not include coding for techniques and devices, the laboratory must check the saved codes on receiving the confirmation of entry, and correct them on our results server if necessary.

For more information, please contact us by email (secretariat@probioqual.com) to ask for our full procedure.

# IT PREREQUISITES FOR SCHEMES USING VIRTUAL TOOLS

- ✓ Core i5 or equivalent, 4 GB RAM Windows 7, 8 or 10, or M,
- ✓ Browser: Internet Explorer 10 or 11, Firefox, Chrome, Edge,
- ✓ Resolution: 1400 x 900 minimum, 1920 x 1080 optimal,
- ✓ Minimum speed for optimal image scrolling: 8 Mbps (check using https://testdebit.info).

## IT prerequisites apply to the following schemes:

- Blood cytology on digital slides (CYTO) see page 16,
- CSF cytology on digital slides (CLCR) see page 16,
- Semen analysis (SPE) see page 20,
- > Staff accreditation assistance (HCLCR, HCHF) see page 22.

# **NEW FOR 2025**



#### **CHANGES TO OUR IT SYSTEM**

After several years in development, the new version of your member's area will be available in January 2025.

This new area goes hand in hand with the overhaul of our internal database, and will offer several improvements and enhancements:

- A new interface fully redesigned to be more modern and intuitive.
- > Security improvements including a new access system: a personal account for each user with an invitation system for joining your laboratory site(s).
- Ability to model your entire stock of analysers and add the analytes measured on each analyser together with the techniques used. You can then assign these analysers to a specific entry for an EQA scheme.
- > Dynamic entry options that change on the basis of the specific needs of EQA schemes (thresholds for serology, microbiology, toxicology, etc.).

Particular attention has been paid to saving your history (results, grades, documents, etc.).

# NEW EQA SCHEMES 🜟

- ★ H. pylori breath test (HELI) see page 20
- ★ Urinary ethyl glucuronide (ETG) see page 15
- \* Argatroban (ARGA) see page 18
- ★ Point-of-care testing D-dimers option (BDDI) see page 21

# **UPDATED SCHEMES**

- ➤ CQH: scheme optimisation with fewer surveys and samples, but maintaining the same annual number of examinations for each analyte. This meets the participating laboratories' (all accredited) request to reduce the survey frequency while maintaining the statistically relevant analyses.
- > TIH: reduction in the number of samples for this scheme (8 samples) in order to reduce, at their request, reagent costs for laboratories.
- > TOXS: addition of serum barbiturates analyte.

# **DISCONTINUATION OF INTERNAL CONTROL SCHEMES**

> Discontinuation of MSMPE IQC - This scheme will no longer be offered from late April 2025.

Note: expiry date July 2025!

# **FAEEQ – FEDERATION OF EQA ASSOCIATIONS**





# Fédération des Associations d'Evaluation Externe de la Qualité

Association in accordance with the French Law of 1 July 1901 - registered with Rhône Prefecture under No. W691080967 - OJ of 12 May 2012

The six non-profit non-governmental associations (registered in accordance with the French Law of 1 July 1901) who make up FAEEQ (French Federation of EQA Associations), namely Asqualab, Association de Biologie Praticienne, Biologie Prospective, CTCB, GBMHM and ProBioQual, have decided to offer their clients a list of EQAs provided under the FAEEQ umbrella.

If you would like the list of these EQAs and associated information, please go to www.faeeq.fr.

EQA name	Managed by
Specialised antibiotics	
Antifungals	
Antivirals/antiretrovirals	
Renal stones - infrared spectroscopy and powdered stone	
Cytostatics - tyrosine kinase inhibitors	
Cytostatics - other (5-fluorouracil, etoposide, platinum)	
Neonatal screening (metabolites and hormones)	
Neonatal screening (haemoglobin S assay)	
Neonatal screening (CFTR variant testing)	
Foetal RhD genotyping	ASQUALAB +33 (0) 1 45 40 35 75
Hydroxychloroquine, chloroquine and metabolites (blood and serum)	asqualab@wanadoo.fr
Immunosupressants in blood	https://www.asqualab.com
Anti-RH1 antibody microtitration	
Sweat tests	
Kleihauer-Betke test	
Red blood cell (RBC) antibody titration	
Plasma uracil	
Vitamins and biofactors in blood	
Vitamins and biofactors in serum	
ADAMTS13	
Anti-PLA2R antibodies	
Anti-acetylcholine receptor antibodies and anti-striated muscle antibodies	
General bacteriology: direct examination	
Urine test strip	
Biotherapy: tocilizumab	
Faecal calprotectin and elastase	
CDT	
Functional stool test: faecal analysis	
Post-vasectomy analysis	
Biological fluid cytology (excluding CSF)	
Lymph node cytology	BIOLOGIE PROSPECTIVE
Influenza and RSV: antigen	+33 (0)3 83 44 51 41
Urine hCG	contact@biologie-prospective.org
Blood culture	https://www.biologie-prospective.org
Haematological disorders: flow cytometry	
POCT haemostasis: whole blood INR	
POCT haemostasis: whole blood ACT	
MAR test	
Mycology (filamentous fungi - yeasts): direct examination	
SARS-CoV-2: antigen	
SARS-CoV-2: infectious serology	
Postcoital test	
Time-lapse	
Sedimentation or aggregation rate	

# **FAEEQ – FEDERATION OF EQA ASSOCIATIONS**



EQA name	Managed by
Allergy	
Arbovirus PCR (dengue, zika, chikungunya)	
SARS-CoV-2 RNA (molecular virology)	
Biotherapy: adalimumab/infliximab/vedolizumab/ustekinumab/rituximab	
HPV test for vaginal swab (rollout 2025)	CTCD
Angiotensin-converting enzyme (ACE)	CTCB +33 (0) 5 34 51 49 80
Hepatitis C in whole blood PCR	secretariat@ctcb.com
OSNA method	https://www.ctcb.com
PCR Clostridium difficile	
PCR CSF Virus	
PCR neonatal and adult meningitis	
PCR stool	
PCR Staphylococcus aureus (MSSA and MRSA)	
PCR Staphylococcus aureus toxins	
Seminal plasma	
Blood in stool	
Lymphocyte clonality analysis	
IGHV mutational status analysis	
NGS Panel lymphoid	
NGS Panel myeloid	
BCR::ABL1 transcript quantification by GeneXpert	
Major BCR::ABL1 transcript quantification	
Minor BCR::ABL1 transcript quantification	GВМНМ
NPM1 type A transcript quantification	+33 (0) 1 42 49 40 28
BCR::ABL1 TKD mutation analysis	contact-eeq@gbmhm.fr http://www.gbmhm.fr
Calreticulin mutation analysis	nttp://www.gommin.ii
TP53 mutation analysis	
BCR::ABL1 transcript analysis	
L265P MYD88 mutation analysis and quantification	
V617F JAK2 mutation analysis and quantification	
FLT3 ITD mutation analysis and quantification	
CBFB::MYH11 type A and RUNX1::RUNX1T1 transcript analysis and quantification	

For more information on these EQA schemes, please contact the managing Associations directly and register with them.



# ProBioQual is a training organisation registered under No. 82 69 04 169 69 with the Auvergne – Rhône Alpes Prefecture.



ProBioQual is a recognised training organisation for CPD for healthcare professionals, registered with ANDPC under No. 1747.



ProBioQual is registered with Datadock under No. 0050370.



ProBioQual has been Qualiopi-certified by AFNOR since 2020. This label confirms the quality of the processes put in place by ProBioQual.

The quality certification was awarded for the following category: training activities.

In order to meet the need for Continuing Professional Development (CPD) and continuing medical training, <u>since it was founded</u> ProBioQual has offered **laboratory medicine CPD** for medical laboratory biologists and medical laboratory technicians working for public and private laboratories.

These in-person training events cover all aspects of <u>laboratory medicine</u> and the problems medical laboratory biologists and medical laboratory technicians face in their daily routine (bacteriology, biochemistry, haematology, immunology, virology, quality assurance, IT, instruments/equipment, legislation, etc.).

In 2025, we are organising 3 days of CPD (subject to validation by the French National CPD Agency): two as part of the BIOMED-J conference on 14 and 15 May 2025, and one on 19 June 2025.

We also offer recurrent training in laboratory medicine, for example:

# **MANAGING QUALITY CONTROL RESULTS: 1 DAY**

- > Introduction to quality control and external quality assessment,
- > Analytical objectives for quality control and technical validation, Calculating uncertainty measurement,
- ➤ Managing quality control in an ISO 15189 accredited laboratory,
- > What EQA can bring to biochemistry and how to make use of it, Case studies.

# **UNCERTAINTY MEASUREMENT IN LABORATORY MEDICINE: 1 DAY**

- Principles and definition,
- > Presentation of the different methods of evaluating uncertainty measurement,
- Presentation of practical aspects and interpretation.

# **HEADS OF TRAINING / CONTACT**

Our laboratory biologists in charge of training	Pierre-Jean Bondon - Morgane Gossez-Coulaud Laurent Jallades - Jonathan Lopez Chantal Roure-Sobas - Christine Vinciguerra
For any queries relating to registration	Tel.: +33 (0) 4 72 65 34 90 Email: <u>formation@probioqual.com</u>

See our upcoming training events on our website <a href="https://www.probioqual.com">https://www.probioqual.com</a>

# REGISTERING FOR QUALITY CONTROL SCHEMES



The registration form, general terms and conditions and this brochure are the basis of the contract review.

ProBioQual is a non-profit non-governmental association (French Law of 1 July 1901), registered with Rhône Prefecture under No. W691066392.

All prices are net of tax (VAT not applicable - Article 261 of the French Tax Code).

By registering for one of our schemes, you accept all the clauses given in this document and in our general terms and conditions (page 23).

⚠ We recommend registering as soon as possible. We have anticipated enough stock to guarantee registrations before 8 October 2024. After this date, we can no longer guarantee stock availability.

1. Please register online using our website <a href="https://www.probioqual.com">https://www.probioqual.com</a>

**Save time** by registering on our website **with your username and password**. In the member's area, you can access your personalised registration form via the "**Registrations**" menu (*an online registration guide is available*). You can:

- See past orders (validated orders),
- > Create or modify an order (pending orders), save your order in a 'basket' before validating it (you can have several baskets at once).

# 2. By post if you cannot register online:

- Carefully complete the personalised registration form sent by post,
- Send back the ORIGINAL form with <u>ALL</u> pages ONLY by post,
- > Include your purchase order or payment.
- > DO NOT FAX, DO NOT PHOTOCOPY.

# 3. For laboratories not currently registered with ProBioQual:

Contact our secretary by email: secretariat@probioqual.com

# $\triangle$ Orders are confirmed by email as soon as they are validated by ProBioQual.

Participants are not selected. However, for some of our EQA schemes, a maximum number of participants has been set for stock reasons.

Participation takes place in order of registration (the only selection criterion).

Registration is customisable and can include one or more schemes individually (unless otherwise indicated in the scheme documentation). Each laboratory can choose to examine the analytes it needs.

The laboratory code we provide is associated with <u>a single geographical site</u>. Reports, certificates of registration and annual summaries are associated with this laboratory code.

**Transferring samples from one geographical site to another is not permitted.** The statistical processing for a second analytical system for the same sample may only be carried out for a single geographical site.

Unless otherwise indicated in the scheme documentation, **registration** on an EQA scheme includes the assessment of **two analytical systems** (or two techniques) at **a single geographical medical laboratory site**.

If you have more than two systems for assessment, you must register again.

We accept no liability if these instructions are not followed.

NOTE: In order to be accepted, registration documents must be clearly completed in full and returned before the deadline of 8 October 2024.

ProBioQual does not guarantee stock availability in case of late registration.

# **OUR QUALITY CONTROL SCHEMES (\*)**



# (\*) Subject to modification

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Accreditation No. 1-5587 Scope available at www.cofrac.fr



= A: Accredited scheme as per NF EN ISO/IEC 17043



# **OUR QUALITY CONTROL SCHEMES cont. (\*)**



## (\*) Subject to modification

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Accreditation No. 1-5587 Scope available at www.cofrac.fr



=  $\triangle$ : Accredited scheme as per NF EN ISO/IEC 17043



# **IQC - INTERNAL QUALITY CONTROL**

# **BIOCHEMICAL MARKERS OF RISK OF FETAL DOWN'S SYNDROM**

**MSMPE** 

PRICE/Box of 10 vials

19 laboratories registered (since 2010) — David Cheillan, Magali Pettazzoni Target values established from 80 laboratories Serum markers analysed: total hCG, free beta-hCG, AFP, oestriol, PAPP-A



€380

1 human serum (lyophilised) - 1 mL vial, batch S08

#### **Shelf life after reconstitution:**

- ✓ 4 days for free  $\beta$  hCG between +2°C and +8°C
- ✓ 7 days for all other analytes between +2°C and +8°C
- $\checkmark~$  14 days between -18°C and -25°C, frozen in aliquots.

# **Approximate target values:**

ANALYSIS	UNITS	S08
AFP	kIU/L	25 - 35
Estriol	nmol/L	2 - 4
Free beta-hCG	U/L	40 - 80
Total hCG	U/L	10,000 - 20,000
PAPP-A	mIU/L	2,000 - 4,000

This scheme will no longer be offered from late April 2025.

**S08** 



**Expiry date July 2025** 



# 1 – **BIOCHEMISTRY** (Sub-family General and Specialised Biochemistry)

# Serum biochemistry (chemistry, lipids, specific proteins)

COH

**794 laboratories registered** (since 1973) – Estelle Bugni, Régine Cartier, Christine Lombard

€560

Human serum (lyophilised or liquid), 1 mL to 5 mL

22 surveys per year - 32 samples 62 analytes tested: each analyte is tested 4 to 16 times

Total bile acids	Conjugated bilirubin	CK	IgA/IgG/IgM	Phospholipids
5'-nucleotidase	Total bilirubin	Complement C3	Lactate	Potassium
$\alpha$ Amylase	Total neonatal bilirubin	Complement C4	LDH	Prealbumin
Uric acid	Calcium	Creatinine	Lipase	Total protein
ALT (SGPT)/AST (SGOT)	Corulaniasmin	CRP	Lp(a)	Soluble
Albumin	Ceruloplasmin	Cystatin C	Magnesium	transferrin receptors
Alpha-1 antitrypsin	Kappa and lambda free light chains	Iron	Orosomucoid	Retinol binding protein (RBP)
Alpha-2 macroglobulin	Chloride	Ferritin	( $\alpha$ -1-acid glycoprotein)	Sodium
Ammonia	HDL cholesterol	Gamma-GT	Osmolality	Transferrin + saturation coeff.
ApoA2/ApoC2/ApoC3	LDL cholesterol	Glucose	ALP	Triglycerides
Apolipoprotein A1 and B	Free cholesterol	Haptoglobin	Phosphate	Urea
Bicarbonate	Total cholesterol			

Rheumatoid factor (autoimmunity)

## Optional, subject to OBLIGATORY CQH registration:

**Fructosamine FRUCTO** option €190 42 laboratories registered (since 2021) – Estelle Bugni, Régine Cartier

Lyophilised materials, 1 mL 4 surveys per year - 4 samples

Fructosamine

# Serum protein electrophoresis and monoclonal immunoglobulin typing

**EPS** €260

418 laboratories registered (since 2012) – Magali Dechomet, Béatrice Guillemin, Christine Lombard

Human serum (lyophilised), 1 mL 8 surveys per year - 8 samples

Total protein	Protein electrophoresis	Monoclonal immunoglobulin typing
IgA/IgG/IgM	Kappa free light chains	Lambda free light chains

# Blood gas with electrolytes

▲ 1 registration = 1 analyser = 1 box

**GDS** 

568 laboratories registered (since 2013) – Régine Cartier, Béatrice Guillemin, Bernard Poggi, Isabelle Quadrio

1st box €125

Ready-to-use ampoules ⚠ Not compatible with OPTIMEDICAL SYSTEM Opti-CCA devices

Additional box

4 surveys per year – 6 samples

**Clinical Cases** 

€110

pH	Bicarbonate	Lactate (blood gas)
pO <sub>2</sub>	Ionised calcium	Potassium (blood gas)
pCO <sub>2</sub>	Chloride (blood gas)	Sodium (blood gas)
Total CO <sub>2</sub>	Glucose (blood gas)	

# Optional, subject to **OBLIGATORY** GDS registration:

CO-Oxymetry		▲ 1 regist	ration = 1 analyser = 1 box	COOX	ption
446 laboratories re	gistered (since 2017	7) – Régine Cartier, Béat	rice Guillemin, Bernard Poggi, Isabelle Quadrio	1st box	€105
Ready-to-use ampo	oules or lyophilised s	amples			
4 surveys per year	– <b>4</b> samples			Additional box	€90
			Oxyhaemoglobin (O2Hb or fractional		1
Total haemoglobin	Methaemoglobin	Carboxyhaemoglobin	haemoglobin saturation)	Functional saturation	

⚠ This option is not compatible with Epoc (SIEMENS), i-STAT (ABBOTT), GEM series 3000 (WERFEN) or Opti-CCA (OPTIMEDICAL SYSTEM) devices

: Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at www.cofrac.fr)



# **BIOCHEMISTRY** (Sub-family General and Specialised Biochemistry) - cont.

#### Glycated haemoglobin HBA1C **461 laboratories registered** (since 2009) – Charlotte Cuerq, Philippe Joly, Louis Lacaille, Bernard Poggi, Laetitia Selman €280 Human blood (lyophilised or liquid), 0.5 mL 4 surveys per year - 6 samples HbA1c ⚠ This scheme is not compatible with Afinion (ABBOTT) devices, registration for the BD scheme (page 21) possible. Haemoglobin electrophoresis **ELHB** 118 laboratories registered (since 2011) – Philippe Joly, Louis Lacaille, Laetitia Selman Human blood (lyophilised), 0.5 mL **Clinical Cases** 4 surveys per year - 6 samples Haemoglobin electrophoresis (ELHB) **Cardiac markers CARD** €225 805 laboratories registered (since 2002) – Delphine Collin-Chavagnac, Charlotte Cuerq, Béatrice Guillemin, Bernard Poggi Human serum (lyophilised), 3 mL 4 surveys per year - 6 samples Myoglobin Troponin I Troponin T Homocysteine **Natriuretic peptides CPN** 709 laboratories registered (since 2008) – Delphine Collin-Chavagnac, Charlotte Cuerq, Béatrice Guillemin, Bernard Poggi €335 Human plasma (lyophilised), 1 mL 4 surveys per year - 6 samples BNP NT-proBNP **Procalcitonin PCT** 635 laboratories registered (since 2010) – Laurence Chardon, Béatrice Guillemin, Bernard Poggi, Sabine Zaepfel €205 Human serum (lyophilised), 1 mL 4 surveys per year - 8 samples Qualitative procalcitonin Quantitative procalcitonin Catecholamines and plasma derivatives **CATE** 33 laboratories registered (since 2017) – Estelle Bugni, Laurence Chardon €270 Plasma and serum (lyophilised), 3 mL to 5 mL 4 surveys per year - 6 samples Adrenaline (epinephrine) Serotonin Total metanephrine Free metanephrine 5-Hydroxyindoleacetic acid Noradrenaline (norepinephrine) Total normetanephrine Free normetanephrine Dopamine Total 3-methoxytyramine Free 3-methoxytyramine Biochemical risk assessment for Fetal Down's Syndrom **MSMPO**

71 laboratories registered (since 2011) – David Cheillan, Magali Pettazzoni, Laetitia Selman

€620

Human serum (lyophilised), <u>1 mL</u>

Demographic data

4 surveys per year – 8 samples

Total hCG	Free beta-hCG	AFP
Estriol	PAPP-A	Risk calculation



: Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at www.cofrac.fr)



# **BIOCHEMISTRY** (Sub-family General and Specialised Biochemistry) - cont.

# Immunoassay with marker

**679 laboratories registered** (since 1977) – Laurence Chardon, Marie Lopez, Laetitia Selman

Lyophilised human serum (except CIMG samples for glucagon)

6 surveys per year – 12 samples (except CIMG, CIMK and CIMM schemes: 9 samples)

63 analyses distributed over 12 different serums

3 mL/vial			and general hormon	
ox.	n additional bo		more than 18 analytes sho	Laboratories testing
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		nal box	Additio	
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Free T <sub>3</sub>		C-peptide	Ferritin	EA .
Free T <sub>4</sub> Testosterone	one	Progeste Prolactin	Folate FSH	P 2 microglobulin
TSH		Free PSA	Total hCG	A 125
Vitamin B <sub>12</sub>		Total PSA	GH	A 15-3
\$ S100 protein β		<b>❖</b> EPO	Insulin	A 19-9
terone)	ihydrotestost	<u> </u>	LH	ortisol
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	Δ <sub>4</sub> -androst			<u> </u>
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		eric glucagor	Thyroglobulin	Free β hCG subunit
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0.5 mL/vial  1 mL/vial  1 mL/vial	() Glucagon	eric glucagor	Thyroglobulin mples containing monome	Free β hCG subunit G - Glucagon (9 sa
0.5 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin	ric glucagor	Thyroglobulin mples containing monome odies (9 samples)	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  C - Thyroid antibo
0.5 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin	eric glucagor	Thyroglobulin mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  C - Thyroid antibo  Anti-TG  (autoimmunity)
1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin	ric glucagor	Thyroglobulin mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  C - Thyroid antibo  Anti-TG
0.5 mL/vial  1 mL/vial  1 mL/vial  n receptor odies (TRAb)  1 mL/vial	Glucagon  ACTH  Thyrotropin autoantibo	eric glucagor	Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)	Free β hCG subunit  G - Glucagon (9 so  H - ACTH  ( - Thyroid antibout Anti-TG (autoimmunity)  VI - Bone marker BAP
1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin autoantibo  Osteocalcin	eric glucagor	Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)	Free β hCG subunit  G - Glucagon (9 so  H - ACTH  ( - Thyroid antibout Anti-TG (autoimmunity)  VI - Bone marker
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0.5 mL/vial  1 mL/vial  1 mL/vial  n receptor odies (TRAb)  1 mL/vial	Glucagon  ACTH  Thyrotropin autoantibo  Osteocalcin	eric glucagor	Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)  P1NP	Free β hCG subunit  G - Glucagon (9 so  H - ACTH  ( - Thyroid antibout Anti-TG (autoimmunity)  VI - Bone marker BAP
1 mL/vial  1 mL/vial  n receptor vdies (TRAb)  1 mL/vial n	Glucagon  ACTH  Thyrotropin autoantibo  Osteocalcin	eric glucagor	Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)  P1NP	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  ( - Thyroid antibout Anti-TG (autoimmunity)  VI - Bone marker BAP  VI - Calcitonin
1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin autoantibo  Osteocalcin	eric glucagor	Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)  P1NP	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  C - Thyroid antibo Anti-TG (autoimmunity)  VI - Bone marker BAP  V - Calcitonin
1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial  1 mL/vial	Glucagon  ACTH  Thyrotropin autoantibo  Osteocalcin  Calcitonin  Desoxycort		Thyroglobulin  mples containing monome  odies (9 samples)  Anti-TPO (autoimmunity)  s (9 samples)  P1NP	Free β hCG subunit  G - Glucagon (9 sa  H - ACTH  ( - Thyroid antiboranti-TG (autoimmunity)  M - Bone marker BAP  N - Calcitonin  R - Renin and cor PRA 11-Desoxycortisol
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€315

# **BIOCHEMISTRY** (Sub-family General and Specialised Biochemistry) - cont.

CrossLaps

61 laboratories registered (since 2024) – Laurence Chardon, Marie Lopez, Laetitia Selman

Animal serum (liquid), 2.5 mL and human serum (lyophilised), 1 mL

4 surveys per year - 6 samples

CTX

This scheme is not compatible with ELISA (IDS).

# Biological preeclampsia markers

**PREE** 

39 laboratories registered (since 2020) – Louis Lacaille, Magali Pettazzoni, Bernard Poggi, Laetitia Selman

€405

Human or animal serum (lyophilised), <u>1 to 2 mL</u>

4 surveys per year - 7 samples

PIGF	sFlt-1	sFlt-1/PIGF ratio	PAPP-A

# Cerebrospinal fluid biochemistry

425 laboratories registered (since 2017) – Béatrice Guillemin, Bernard Poggi, Isabelle Quadrio

Cerebrospinal fluid 3 mL

4 surveys per year - 6 samples

Albumin	IgA/IgG/IgM	Total protein
Chloride	Glucose	Sodium
Protein electrophoresis	Lactate	

**Urine biochemistry CMU** 

**703 laboratories registered** (since 1986) – Estelle Bugni, Bernard Poggi, Sabine Zaepfel

Human urine (lyophilised), 5 mL

11 surveys per year - 15 samples

16 analytes tested: 8 to 10 analytes per survey

€290

Uric acid	Glucose	Osmolality	Total protein
Calcium	Magnesium	Phosphate	Sodium
Chloride	Microalbumin	Potassium	Urea
Creatinine	β2 microglobulin*	Urine pH*	Urine density*

# Creatinine clearance and glomerular filtration rate (GFR)

225 laboratories registered (since 2008) – Estelle Bugni, Bernard Poggi, Sabine Zaepfel

4 surveys - 6 human serum and 6 human urine (lyophilised), 1 mL

1 survey on fresh human sample, 1 serum (<u>0.5 mL</u>) and 1 urine (<u>1.5 mL</u>)

i.e. 5 surveys per year - 14 samples

Serum creatinine	Creatinine clearance, measured	Cystatin C
Urinary creatinine	GFR evaluation	CKD-EPI
COCKCROFT-GAULT	EKFC	

# Catecholamines and urine derivatives

**CATU** €300

47 laboratories registered (since 1983) – Estelle Bugni, Laurence Chardon

1st box

Human urine (lyophilised), 5 mL 6 surveys per year - 12 samples

Additional box €220

Adrenaline (epinephrine)	Total normetanephrine	Free normetanephrine	Vanillylmandelic acid
Noradrenaline (norepinephrine)	Total metanephrine	Free metanephrine	Homovanillic acid
Dopamine	Total 3-methoxytyramine	Free 3-methoxytyramine	5-Hydroxyindoleacetic acid
Creatinine			

# **Urinary free cortisol**

64 laboratories registered (since 1983) – Estelle Bugni, Laurence Chardon

€230

Human urine (lyophilised), 3 mL

6 surveys per year - 12 samples

Creatinine Free cortisol

: Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at www.cofrac.fr)

: Analytes not covered by accreditation



# 2 - PHARMACOLOGY – TOXICOLOGY (Sub-family Pharmacology-Toxicology)

**Blood alcohol CALC** €135 476 laboratories registered (since 2000) – Estelle Bugni, Antony Citterio-Quentin, Sabine Cohen

Human serum (lyophilised, 5 mL vials) and specific solvents

4 surveys per year - 6 samples

Ethanol

# Urinary ethyl glucuronide

**ETG** 

🜟 **New** – Estelle Bugni, Bernard Poggi

€200

Human urine (lyophilised) 4 surveys per year – 6 samples

Urinary ethyl glucuronide

# **Urinary cotinine**

COTI

1,5 mL samples - order additional boxes if required

€165

81 laboratories registered (since 2004) – Estelle Bugni, Bernard Poggi

Human urine (lyophilised), 1.5 mL

4 surveys per year - 6 samples

Quantitative cotinine Qualitative cotinine

**Medicines** 476 laboratories registered (since 1993) – Estelle Bugni, Antony Citterio-Quentin, Sabine Cohen **CMED** 

Human serum (lyophilised), 5 mL

€200

4 surveys per year - 6 samples

16 drugs analysed

Valproic acid	Cyclosporine	Methotrexate	Teicoplanin
Amikacin	Digoxin	Phenobarbital	Theophylline
Caffeine	Gentamicin	Phenytoin	Tobramycin
Carbamazepine	Lithium	Tacrolimus	Vancomycin

# Serum toxicology

# Qualitative and quantitative serum toxicology analyses

**TOXS** 

**321 laboratories registered** (since 2012) – Estelle Bugni, Antony Citterio-Quentin, Sabine Cohen, Christophe Doche

€160

Human serum (lyophilised), 5 mL 4 surveys per year - 6 samples

**Clinical Cases** 

5 drug families/molecules analysed systematically:

Tricyclic antidepressants	Barbiturates*	Benzodiazepines	Paracetamol	Salicylates

And potentially all molecules (medicines and narcotics) detected using separation techniques

# Urine toxicology

# Qualitative and/or quantitative urine toxicology analyses

**TOXU** 

531 laboratories registered (since 2007) – Estelle Bugni, Antony Citterio-Quentin, Sabine Cohen, Christophe Doche

€155

Human urine (lyophilised), 5 mL 4 surveys per year - 4 samples

**Clinical Cases** 

12 drug and narcotic families/molecules analysed systematically:

Amphetamines	Benzodiazepines	Cocaine	Methadone
Tricyclic antidepressants	Buprenorphine	Ecstasy	Methamphetamine
Barbiturates	Cannabis	EDDP	Opiates

and other potentially toxic molecules detected using separation techniques

A: Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at <a href="www.cofrac.fr">www.cofrac.fr</a>)

: New scheme

Analytes not covered by accreditation



# 3 - HAEMATOLOGY (Sub-family blood cytology)

# **Blood count (stabilised blood)**

NUM

560 laboratories registered (since 2009) – Estelle Bugni, Laurent Jallades

€350

Stabilised blood containing human RBCs, mammalian WBCs and platelets, <u>2 mL</u>

Α

4 surveys per year – 8 samples

WBC	Haemoglobin	MCV	MCHC	Platelets (impedance, optical)
RBC (impedance, optical)	Haematocrit	MCH	RDW	MPV

# 2 options, subject to **OBLIGATORY** NUM registration:

# Complete blood count with reticulocyte count, fresh blood

**NFR option** 

475 laboratories registered (since 2011) – Estelle Bugni, Laurent Jallades

€280

Fresh human blood collected and sent on the same day, <u>1 mL</u> samples delivered within **24 hours**, <u>to be analysed on day of receipt</u>

Α

4 surveys per year - 4 samples



WBC	RBC (impedance, optical)	Haemoglobin	Haematocrit	MCV
RBC-most frequent volume (R-MFV)	MCH (impedance, optical)	мснс	RDW	MPV
Platelets (impedance, optical, fluorescence, microscope)	Immature platelet fraction (IPF)*	WBC differential (analyser, microscope)	Reticulocytes (fluorescence, microscope)	Immature reticulocyte fraction (IRF)*
Reticulocyte haemoglobin content (CHr)*				

# Reticulocyte count (stabilised blood)

**RETI option** 

**265 laboratories registered** (since 2015) – Estelle Bugni, Laurent Jallades

€210

Human and animal blood (ready-to-use liquid), <u>3 mL</u>

Reticulocytes (fluorescence, microscope)

Α

For a larger panel of reticulocyte concentrations, combining NFR and RETI OPTIONS is recommended.

# **Sedimentation rate**

VS

173 laboratories registered (since 2012) – Estelle Bugni, Laurent Jallades

2 surveys per year – 4 samples

€250

Human and animal blood (ready-to-use liquid), 6 mL

4 surveys per year – 8 samples

Sedimentation rate 1st hour



These samples are not compatible with the technique measuring RBC aggregation capacity using ALIFAX (ROLLER 10/ROLLER 20/JO-PLUS and TEST1) and ALCOR Scientific (ISED and miniSED), MINDRAY BC-780, etc. photometry.

# Blood cytology on digital slides

**CYTO** 

**57 laboratories registered** (since 2015) – Laurent Jallades, Laetitia Selman

€250

4 surveys per year - 8 digitalised MGG-stained blood smears

Clinical Cases

WBC differential Appearance of cellular elements Diagnostic hypothesis

see IT prerequisites (page 3)

# CSF cytology on digital slides

**CLCR** 

80 laboratories registered (since 2018) – Laurent Jallades, Philipe Joly, Laetitia Selman

€200

4 surveys per year – 4 digitalised MGG-stained

or Wright Giemsa-stained cytocentrifuge slides

Clinical Cases

Nucleated cell differential Diagnostic hypothesis

see IT prerequisites (page 3)

Α

: Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at www.cofrac.fr)

\* : Analytes not covered by accreditation

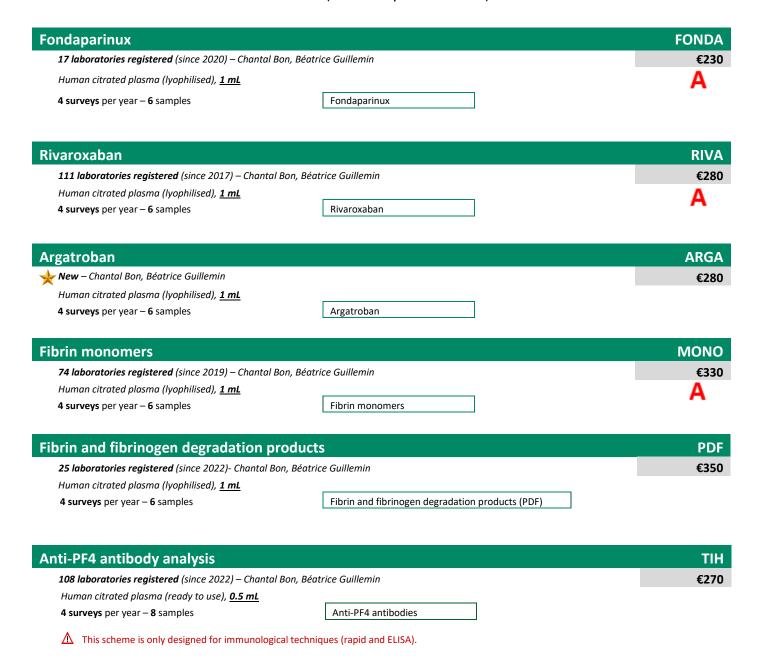


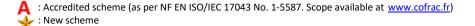
# 4 - HAEMOSTASIS (Sub-family Haemostasis)

emostasis  Laboratories testing all analys	act wa roca	mmand order	ng one or more o	dditional boyes				
Laboratories testing all analysing the control of t				aditional boxes.			1st box	
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10 surveys per year – 20 plasma	ıs						Additional box	
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Fibrinogen	КССТ	aPTT different	tial factors	Protein C	Free protein :	S R	Reptilase time	
		Factor XIII			·			
parin	1000)						_	Н
342 laboratories registered (sind	-	Chantal Bon, Be	atrice Guillemin					
Human citrated plasma (lyophili								•
6 surveys per year – 20 plasmas	(10 vials SI	H + 10 vials LM\	WH), 4 SH concer	ntrations and 4 L	MWH concentrati	ions		
S	tandard he	parin (SH)	l	_ow-molecular-w	eight heparin (LM	1WH)		
Dimers/Von Willebra	nd facto	or						н
<b>620 laboratories registered</b> (sind	ce 2000) – 0	Chantal Bon, Bé	atrice Guillemin					
Human citrated plasma (lyophili	sed), <u>1 mL</u>							
4 surveys per year– 12 plasmas	with 4 D-Di	mer concentra	tions and 2 Von V	Willebrand facto	concentrations			•
l n				I factor Vo	n Willebrand facto	or		
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# **HAEMOSTASIS** (Sub-family Haemostasis) cont.







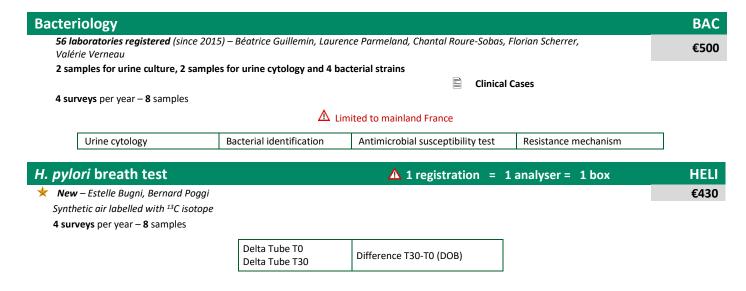
# 5 - SEROLOGY (Sub-family Infectious serology)

# **FONG-Ac** Anti-Aspergillus antibodies Order an additional box if the volume is insufficient €200 39 laboratories registered (since 2021) – Estelle Bugni, Florence Persat Human serum (liquid), 0,35 mL 4 surveys per year - 4 samples Δ Limited to mainland France Anti-Aspergillus antibodies - qualitative Anti-Aspergillus antibodies - quantitative Aspergillus antigen **FONG-Ag** Order an additional box if the volume is insufficient €200 46 laboratories registered (since 2021) – Estelle Bugni, Florence Persat Human serum (lyophilised), 1 mL 4 surveys per year - 6 samples Aspergillus antigen - qualitative Aspergillus antigen - quantitative Aspergillus antigen detection in BAL **FONG-LBA** 39 laboratories registered (since 2021) – Estelle Bugni, Florence Persat €200 Human control BAL (ready-to-use liquid), 0.9 mL 4 surveys per year - 4 samples ⚠ Limited to mainland France, not including Corsica Aspergillus antigen - quantitative Aspergillus antigen - qualitative Cryptococcus antigen Order an additional box if the volume is insufficient €200 51 laboratories registered (since 2014) – Estelle Bugni, Florence Persat Human serum (lyophilised), 0.5 mL 4 surveys per year - 4 samples Cryptococcus antigen - detection Cryptococcus antigen - titration Syphilis serology **SYPHI** 118 laboratories registered (since 2015) — Béatrice Guillemin, Laurence Parmeland, Chantal Roure-Sobas, Florian Scherrer, €180 Valérie Verneau Human serum (lyophilised), 1 mL 4 surveys per year - 6 samples **Clinical Cases** Treponemal test Non-treponemal test Non-treponemal test Interpretation (automated technique) (manual technique) (automated technique) Lyme serology **LYME** 53 laboratories registered (since 2017) – Béatrice Guillemin, Chantal Roure-Sobas, Florian Scherrer €205 Human serum (lyophilised), 1 mL 4 surveys per year - 6 samples **Clinical Cases** Screening tests Confirmation tests Interpretation

Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at www.cofrac.fr)



# 6 - BACTERIOLOGY (Sub-family Bacteriology)



# 7 - REPRODUCTIVE BIOLOGY (Sub-family Diagnostic semen analysis)



 ☐ see IT prerequisites (page 3)



# 8 – MULTI-DISCIPLINARY (Biochemistry, haematology, haemostasis, serology)

# Serum indices 702 laboratories registered (since 2018) – Régine Cartier, Marie Lopez, Bernard Poggi, Laetitia Selman €220 Human samples (lyophilised), 1 mL 4 surveys per year – 8 samples Haemolysis index Lipaemia index

Suitable for all analysers carrying out serum index measurements (chemistry, haemostasis, serology devices, etc.).

# Point-of-care testing

# 1 registration = 6 entries

BD

**261 laboratories registered** (since 2018) — Chantal Bon, Marie Lopez, Bernard Poggi, Laetitia Selman

⚠ Limited to mainland France, not including Corsica

3 cumulative options available:

an whole blood, ready-to-use, <b>1.2 mL</b> ,	1st box	€:		
veys per year – 4 samples				
			Additional box	€2
Creatinine	Glucose	HbA1c	Lactate	
CRP (Quantitative techniques)	hCG (Quantitative techniques)	Haemoglobin	Urea	
CRP (Semi-quantitative techniques)	hCG (Qualitative techniques)	Haematocrit		

 Human plasma (ready-to-use liquid), 0.3 mL
 1st box
 €290

 4 surveys per year – 6 samples
 Additional box
 €220

INR

Compatible with iSTAT (ABBOTT), Xprecia Stride (SIEMENS) and CoaguCheck (ROCHE); for other analysers, please contact us.

D-Dimers option		BDDI
★ New	1st box	€290
Human plasma (ready-to-use liquid), <u>0.5 mL</u>		
4 surveys per year – 6 samples	Additional box	€220

D-DIMERS

 $oldsymbol{A}$ : Accredited scheme (as per NF EN ISO/IEC 17043 No. 1-5587. Scope available at <a href="https://www.cofrac.fr">www.cofrac.fr</a>)  $\bullet$ : New scheme

# HABI- STAFF ACCREDITATION ASSISTANCE



The objective of this scheme is to assist laboratory with staff accreditation (laboratory biologists, technicians, laboratory medicine trainees) with regard to **initial qualification, maintenance of proficiency, and inter-operator comparability**. ProBioQual provides the evaluator (administrator) with:

- A complete file: digital slide, clinical context and, if applicable, laboratory test results,
- > A reference value and suggested acceptable limits, defined by ProBioQual's expert laboratory biologists,
- A 'model' interpretation.

The staff being evaluated must carry out a WBC differential for the digital smear(s) provided, complete the result with an analysis of the appearance of cellular elements observed and suggest a diagnostic hypothesis.

The medical laboratory retains responsibility for the accreditation of its staff. **ProBioQual allows the laboratory to choose the accreditation criteria for its staff.** 

ProBioQual provides its expertise for guidance purposes and proposes a scoreboard for the staff members evaluated in the form of tables that the administrator can use.

HABI - Blood	cytology	One registration = 15 entries (15 different users)					HCHF			
73 laboratories	ร <b>registered</b> (since 2018) – Lau	ırent Jallades, Laetitia Selma	n					€200		
HAEMOGRAM CYTOLOGY ON DIGITALISED MGG-STAINED BLOOD SMEARS										
6 digital blood smears provided in one delivery for the year					Clinical	cases				
	WBC differential	Appearance of cellular ele	ments	Diagnostic hypothesis						
		see IT nre	requisites (pag	ze 3)						
		_ see ii pie	requisites (pag	,c 3/						
			One registrat	tion – 15 entries						
HABI - CSF cytology One registration = 15 entr							HCLCR			
(15 different users)							6200			
20 laboratories registered (since 2019) – Laurent Jallades, Phillipe Joly, Laetitia Selman								€200		
CYTOLOGY ON DIGITALISED MGG-STAINED OR WRIGHT GIEMSA-STAINED CYTOCENTRIFUGE SLIDES  6 digital cytocentrifuge slides provided in one delivery for the year						Clinical				
o aigitai cytocei	ntrijuge slides provided ili one	e delivery for the year				Cimicai	cases			
	Nucleated cell differential		Diagnostic hypotl	hesis						
see IT prerequisites (page 3)										

Summary results table with interpretation guide, available for download by the administrator after entry.

The medical laboratory carries out staff accreditation according to its own criteria.

# **ProBioQual - GENERAL TERMS AND CONDITIONS**

Any order implies unreserved acceptance of our general terms and conditions.

#### 1- PRICE

Our prices are calculated as fairly as possible on the basis of our association's operating costs and the cost of preparing control samples.

All prices are given net of tax (VAT not applicable - Article 261 of the French Tax Code).

The price for registering for a scheme includes supply of the control specimens or digital media, statistical processing, appraisal by the expert laboratory biologists coordinating the scheme and the annual report.

The price indicated in the brochure corresponds to the number of surveys for each scheme. Optional free additional surveys, which may or may not be covered by the accreditation, may be proposed. In registering, you accept services that may not be covered by the accreditation.

For one registration on an EQA scheme, we will allocate you two entries allowing you to analyse two analytical systems (or two techniques) at a single geographical laboratory site (unless otherwise indicated in the EQA scheme documentation).

If you have more than two systems for assessment, you must register again (one registration for every two analysers), in conformity with French legislation.

#### **2- PAYMENT TERMS**

The payment terms available are cheque payable to ProBioQual or bank transfer to CCP LYON IBAN: FR70 20041 01007 0663730U038 65/BIC: PSSTFRPPLYO (attach your bank's confirmation of payment).

Private laboratory: payment is due on registration.

Public hospital laboratory: payment is due on receipt of the invoice.

Bank fees and charges are payable by the ordering laboratory. Any bank fees charged to ProBioQual will be passed on to the ordering laboratory. In case of late payment:

- A late payment fee equal to the statutory interest rate in force on the order date will be applied from the first day after payment is due, without any prior notice being required.
- The compensation for recovery costs is a flat rate amount of €40.00 (in compliance with French Decree 2012-1115 of 2 October 2012).
- ProBioQual reserves the right to suspend processing of ongoing schemes and block future registrations immediately and without further notice.

#### 3 - SHIPMENT - DELIVERY

# → DELIVERY COSTS TO MAINLAND FRANCE (INCLUDING CORSICA)

Shipping is free of charge for orders more than €800.

Orders less than €800: a flat delivery fee of €50 will be applied to each order.

# → DELIVERY COSTS OUTSIDE MAINLAND FRANCE (Subject to change)

A flat rate is applied on the basis of the geographical area. Please see the terms on your registration form.

Taxes, customs duties and dock dues:

For control samples sent outside the E.U., to French overseas departments and territories, to French territorial communities or to the Principality of Andorra, any customs duties, taxes, fees or charges associated with the importing of control samples shall be borne by the recipient on receipt of the package.

#### SHIPMENT

We will inform you by email when a control sample package is shipped. It is your responsibility to ensure correct receipt, particularly for laboratories outside mainland France (possible customs bottlenecks).

#### → DELIVERY

The delivery address is the address for the reception of your package. It is recorded when you create your account and will be used for <u>all</u> future deliveries. It must be as complete as possible and specify, if applicable, the department, building, floor, etc. (Laboratories in mainland France (including Corsica): do not use a PO box).

In case of force majeure, ProBioQual cannot be held liable for the incomplete execution or non-execution of its obligations, nor delays, errors or damage associated with the supply and transport of the control samples.

#### → PACKAGE RECEPTION

All packages must be verified on receipt. It is the recipient's responsibility to verify the delivery note and the condition of the control samples.

In case of disputes or anomalies, the client must clearly mark the necessary reservations on the delivery note, stating the damage or missing products. All claims relating to deliveries (deviations, missing or incorrect products, anomalies, etc.) must be notified by email to secretariat@probioqual.com within 72 hours of receipt of the delivery. After this period, the delivery will be considered compliant and no further claims may be filed.

#### 4 - ORDER CANCELLATION

In conformity with our quality procedures and standard requirements, our control samples cannot be returned, exchanged or reimbursed for any reason after shipment

## 5 - INTELLECTUAL PROPERTY AND COPYRIGHT

None of the media provided to participants in the context of ProBioQual's activities may be reproduced, in whole or in part, without the express permission of ProBioQual.

## 6 - DISPUTES

These general terms and conditions are subject to French law. All disputes relating to commercial relationship are subject to the non-exclusive competence of the French courts and the Lyon Commercial Court.

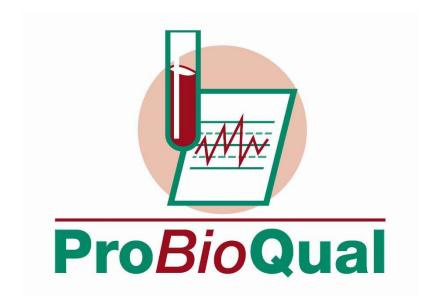
#### 7 - DATA PROTECTION

The General Data Protection Regulation (GDPR) came into effect on 25 May 2018. ProBioQual updated its privacy policy accordingly. Please read our legal information and privacy policy available on our secure website.

If necessary, you can contact our DPO by email at <a href="mailto:dpo@probioqual.com">dpo@probioqual.com</a>.

ProBioQual reserves the right to use participants' results anonymously for the purposes of scientific publications or studies.

In accordance with Article L-6221-9, ProBioQual may transfer laboratory results to the Regional Health Agency (ARS) on its request. The laboratories will be informed in writing in this case before transmission of results to ARS. It is only applicable to clinical laboratory submitted to French Law.



# **ProBioQual**

7, rue Antoine Lumière 69008 Lyon France

Tel.: +33 (0) 4 72 65 34 90 Fax: +33 (0) 4 78 85 97 77

Email: <a href="mailto:secretariat@probioqual.com">secretariat@probioqual.com</a> Website: <a href="mailto:https://www.probioqual.com">https://www.probioqual.com</a>